

PLEASE READ: NHSMail & DSPT UPDATE

Data Security and Protection Toolkit (DSPT)

The deadline for completing the Data Security and Protection Toolkit (DSPT) has been extended due to the Coronavirus outbreak. DSPT gives care providers the opportunity to evidence meeting GDPR requirements outlined in the Data Protection Act 2018. This enables sharing of systems and information which better connects organisations who care for residents and service users. Whilst the format and training are under discussion DSPT North are encouraging care providers to register to ensure they receive relevant updates and training support. [Also available is a weekly webinar poster attached.](#)

<https://www.dsptoolkit.nhs.uk/Account/RegisterOrganisationCode>

NHSMail

NHS Digital will be cleansing NHSMail individual email accounts from the 31st October which have not been used in the last 180 days. New activity metrics have been added to the report to help colleagues identify inactive accounts and to prompt the relevant providers.

It is vital you check you have received the welcome emails, accepted the Acceptable User Policy so you can start using your own individual NHSMail account or the shared one. Attached is a weekly webinar to refresh, ask questions etc.

DSPT North report has added:

- Whether the care provider individual email accounts associated with the site have accepted the Acceptable User Policy (Shared Mail Box exempt).
- The percentage of individual email accounts associated with the site that have accepted the AUP (SMB exempt).
- Number of 'active' individual users associated with the care provider site (SMB exempt).
- User is defined as 'Active' during the last 90 days if the minimum of one of the following is captured: (sign in, password changes, profile changes, email sent).
- SMB Status shows whether the shared mailbox is active or inactive (although active is the default until 180 days elapse).

There have been issues identified with using the NHSMail web application through a google browser. Microsoft browsers are recommended for using the NHSMail web application. Alternatively care providers can add their NHSMail account to the Outlook application. See demonstration link: <https://www.digitalsocialcare.co.uk/covid-19-guidance/covid-19-quick-access-to-nhsmail/how-to-add-your-nhsmail-account-to-outlook/>

Many thanks for your continued support and engagement with this project.

The DSPT North Team